

Community Resources for Clients

(updated 7/31/2014)

Name of Organization/Church	Types of Assistance	How to Apply	Requirements/ What to Bring	Contact Info
Travis County	Rent and utilities	Call for Palm Square location (I-35 and Cesar Chavez)	<ul style="list-style-type: none"> • Apply in person with photo ID. <p>Application remains active on waitlist 30 days—check back if don't hear anything within a week or two</p>	854-4120
Austin Energy Customer Assistance Programs	Utilities (primarily light bill)	<p>www.austinenergy.com</p> <p>(click on "residential" tab, then the "learn more" button under Customer Assistance Programs)</p>	N/A	N/A
All Saints Episcopal Church (Also known as "Loaves & Fish")	Rent, utilities, medical needs, eye exams, eyeglasses, birth certificates, IDs, food vouchers, work boots, and/or bus passes	<p>On Tuesdays: sign up begins at 7am.</p> <p>The first 25 people are seen each Tuesday morning. Assistance of up to \$20-\$25 is provided. Persons may only receive this assistance once every 6 months.</p>	<ul style="list-style-type: none"> • Bring photo ID. • Arrive early to get on the sign-in sheet! 	<p>476-3589</p> <p>209 W. 27th Street/Gregg House (Building behind church)</p>
Christian Service Center	Rent, utilities, prescriptions, eyeglasses, IDs, and birth certificates	Call 512-476-9584 on Mondays between 9:15am - 11am to schedule appointment	<ul style="list-style-type: none"> • Must have photo ID and Social Security card at appointment 	476-9584
David Chapel Missionary Baptist Church	Rent and utilities	<p>Call 512-472-9748 on Monday, Tuesday, or Wednesday from 2pm - 3pm to apply by phone.</p> <p>Lines may appear busy during this time, or callers may get a long hold – this is normal. Please stay on the line or continue to call</p>	<ul style="list-style-type: none"> • Must present a "late rent" letter in order to receive assistance for rent • Bring a valid state ID or driver's license 	472-9748

Greater Mount Zion Church	<p>Rent, utilities (i.e. past due electric bills)</p> <p>Also assists with single-use bus passes on a case by case basis</p>	<p>until you get through. Call 512-469-9020 Tuesdays and Thursdays between 10:30am and 11:30am</p>	<ul style="list-style-type: none"> • Applicant must be 18 years or older, applicant may access services once every 18 months, accepts individuals without documentation and accepts formerly incarcerated persons. • Must provide photo ID, copy of utility bill, and/or signed lease agreement 	<p>469-9020</p> <p>1801 Pennsylvania Avenue, Austin, TX 78702</p>
Mount Sinai Missionary Baptist Church	N/A	<p><u>**As of 6/3/2014 this church is not offering assistance, but may begin to offer assistance again in a few months. Check back later in the year **</u></p>	N/A	<p>451-0808</p> <p>5900 Cameron Road, Austin, TX 78723</p>
Society of St. Vincent de Paul (Sacred Heart Catholic)	<p>Partial rent, utilities (gas, water, electricity) and prescriptions. Provides clothing and furniture vouchers.</p> <p>Does not assist with telephone bills, rent or utility deposits,</p>	<p>Call 512-926-1171 to schedule an appointment between 9am -11am: they accept 6 calls on Tuesdays and 9 calls on Thursdays. Calls are first referred to a case worker, caseworker then sets appointments, and then church volunteers make home visits at a scheduled time with qualifying callers/clients.</p> <p><i>*They primarily serve the 78723 and 78752 zip codes, but may also</i></p>	<ul style="list-style-type: none"> • Must provide current lease or utility bill • No social security number necessary 	<p>926-1171</p> <p>5909 Reicher Drive Austin, TX 78723</p> <p>•Clients interested in assistance near Oltorf can call their Cathedral Parish at 512-476-3750</p>

	food, motel vouchers or transitional housing rent, which includes group homes and recovery housing.	<i>extend to 78724*</i>		• Clients interested in assistance near Ben White can call their St. Peter's Parish at 512-412-9547
Vincent de Paul Appointment Request line	Utility assistance	Can only call on Sundays from 9:30AM -10:30AM at 512-476-3750		476-3750
St. Austin Catholic Parish	Rent, utilities, eye exam, eyeglasses, medications, work boots, birth certificates, IDs, and/or clothing vouchers	Go to the church on Thursdays at 9:00am to put your name in a lottery system.	<ul style="list-style-type: none"> • No zip code requirements ☺ • No social security # required 	477-9471 2026 Guadalupe Street, Austin, TX 78705
St. Louise House	Utility assistance amounts vary	<p>Call 512-297-2129 and press ext #12 for upcoming assistance dates, which are usually twice a month on Fridays.</p> <p>On the scheduled assistance dates, go in person to St. Austin Catholic Church at 2026 Guadalupe St, 78705 between 9:00am and 9:30am -- doors close at 9:30am sharp!</p>	<ul style="list-style-type: none"> • Bring your current or past Austin Energy bill and a photo ID 	297-2129 Spanish speakers are welcome to leave a voicemail at the number above with any questions and they will get a call back too ☺
Saint Matthew Episcopal Church		Call 512-345-8314 on Tuesdays 10am – 12pm and request an application to be mailed out to you. It takes 30 days for them to decide if they can help you.	N/A	345-8314
University Presbyterian Church (UPC) – “UPLIFT Program”	Rent, utilities, prescriptions, emergency food bags, eye exams, glasses, work	Come to the program on Tuesdays at 9:30am – no need to arrive early. They do stop taking applications at 10:30am. NO APPOINTMENTS ARE MADE.	Bring a copy of your rental lease or a utility bill, and a photo ID	2203 San Antonio St. Austin, TX 78705 (no phone number provided)

	boots, prescriptions, driver's licenses, and birth certificates. *7-day Bus passes are also given out lottery-style.			
El Buen Samaritano	Physical + mental health services, English classes, GED information	www.elbuen.org	*please see website	439-0700
Casa Marianella	Emergency shelter, ESL classes, work list for undocumented women, men + women closet, legal services, herbal medicine clinic	www.casamarianella.org	*please see website	385-5571

Medical Resources for Clients

(updated 6/16/2014)

Name of Organization/ Church	Types of Assistance	How to Apply	Requirement/ What to Bring	Contact Info
211	Medicaid, Medicare and CHIP questions	N/A	N/A	If 211 does not work from your cell phone, you can also call: 1-800-973-8130

Texas Health Steps (Medicaid for Children)	To help your child find primary care providers and/or schedule medical appointments	To apply for children's Medicaid, call 211	N/A	1-877-847-8377 (1-877-THSTEPS)
MAP (Medical Assistance Program)	To be able to go to a clinic, get medicine and emergency care	Call 512-978-8130 or go to: http://www.medicalaccessprogram.net/	<ul style="list-style-type: none"> • For eligibility requirements: http://www.eligibility.net/ 	512-978-8130
Medical Transportation Program	Transportation to medical appointments	Call 1-877-633-8747	<ul style="list-style-type: none"> • Must be receiving Medicaid 	1-877-633-8747 Or: 1-877-MED-TRIP
St. Austin Catholic Parish & All Saints Episcopal Church at	Eye exams + eyeglasses (as seen in list above).	Call the numbers to the left		477-9471 476-3589
Volunteer Medical Clinic	A free medical clinic to persons without insurance.	Walk-In Clinic for Acute/Primary Care is Tuesday & Thursday evenings at 6:00 pm	<ul style="list-style-type: none"> • Meet income guidelines (200% FPIL) • Present photo ID • Present proof of current Travis county address (ID, utility bill, etc) 	http://www.volclinic.org/
Needy Meds	Discount on prescription meds	Visit: www.needy meds.org		