Thank you to the generous funders, dedicated volunteers, numerous partners and talented team that made this challenging open enrollment season a huge success!

### 2017: 11/1/16 - 1/31/17  |  2018: 11/1/17 - 12/31/17

<table>
<thead>
<tr>
<th><strong>Volunteers</strong></th>
<th><strong>Completed</strong></th>
<th><strong>Increase</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>61</td>
<td>2,101 hours</td>
<td>154%</td>
</tr>
<tr>
<td>155</td>
<td>3,932 hours</td>
<td>87%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Marketplace Enrollments</strong></th>
<th><strong>Total Enrollments (Including Medicaid &amp; CHIP)</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>4,376</td>
<td>4,705</td>
</tr>
<tr>
<td>5,336</td>
<td>5,634</td>
</tr>
<tr>
<td>22% increase</td>
<td>20% increase</td>
</tr>
</tbody>
</table>
MEET ALBERT

Albert lost his health insurance when he lost his job. He needed surgery on his knees, so tried to enroll in a plan through the Marketplace. Unfortunately, his application was done incorrectly and left him without financial assistance. Then his plan was erroneously cancelled. That’s when he came to Foundation Communities.

EDUCATED
Albert on his insurance network and how the subsidized plan he selected would make his surgery affordable.

ENROLLED
Albert in a plan with tax credits that reduced his monthly premium to $73.66/month.

ADVOCATED
to restore Albert’s coverage with the right amount of tax credits. Armed Albert with questions to ask before his surgery to avoid unexpected costs.

ALBERT SAYS
“This year I was very blessed and the service I received was outstanding. My questions were thoroughly answered. I am confident that with the help of Foundation Communities, my tax credits will be applied to my monthly premiums correctly and I will have the medical care I need.”

WHO WE SERVE

6,216 appointments in 8 weeks
59% identify as a person of color
46% speak a language other than English
64% were returning customers
138 zip codes

MEET ALBERT

54% had been uninsured for more than 1 year
1,820 uninsured individuals are now insured

HOW WE HELPED

$46.4M in total federal financial assistance for 2018
$28.0M in tax credits that make monthly premiums affordable
$18.4M in subsidies that lower the cost of healthcare

OUR IMPACT

InsureCentralTexas.org • enroll@foundcom.org • 737-717-4000