



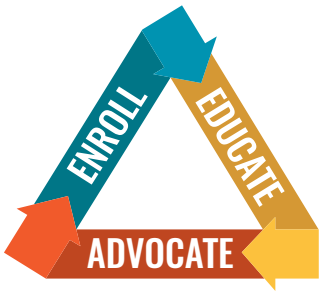
INSURE CENTRAL TEXAS

2018 OPEN ENROLLMENT REPORT

Thank you to the generous funders, dedicated volunteers, numerous partners and talented team that made this challenging open enrollment season a huge success!

2017: 11/1/16 - 1/31/17

2018: 11/1/17 - 12/31/17



4,376

Marketplace
enrollments

5,336

Marketplace
enrollments

22%

increase



4,705

total enrollments
(including Medicaid
& CHIP)

5,634

total enrollments
(including Medicaid
& CHIP)

20%

increase



61

volunteers
completed

2,101

hours

155

volunteers
completed

3,932

hours

154%

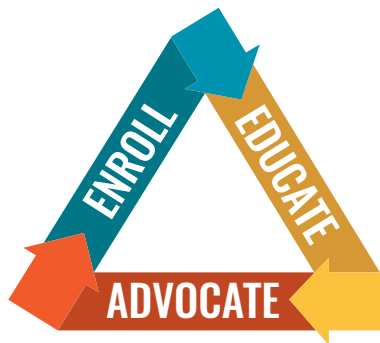
increase

87%

increase



OUR IMPACT



1,820

uninsured individuals
are now insured



54%

had been uninsured for
more than 1 year

\$46.4M

in total federal financial
assistance for 2018

\$28.0M

in tax credits that
make monthly
premiums affordable

\$18.4M

in subsidies that lower the
cost of healthcare

WHO WE SERVE



6,216

appointments in
8 weeks



59%

identify as a
person of color



46%

speak a language
other than English



64%

were returning
customers



138

zip codes



MEET ALBERT

Albert lost his health insurance when he lost his job. He needed surgery on his knees, so tried to enroll in a plan through the Marketplace. Unfortunately, his application was done incorrectly and left him without financial assistance. Then his plan was erroneously cancelled. That's when he came to Foundation Communities.

HOW WE HELPED

ENROLLED Albert in a plan
with tax credits that reduced
his monthly premium to
\$73.66/month.

EDUCATED Albert on his
insurance network and how
the subsidized plan he
selected would make his
surgery affordable.

ADVOCATED to restore Albert's
coverage with the right amount of
tax credits. Armed Albert with
questions to ask before his surgery
to avoid unexpected costs.

ALBERT SAYS

"This year I was very blessed and the service I received was outstanding. My questions were thoroughly answered. I am confident that with the help of Foundation Communities, my tax credits will be applied to my monthly premiums correctly and I will have the medical care I need."