Thank you to the 2,400+ volunteers who donated their time and talents to Foundation Communities! We can't do our work without you.

# **VOLUNTEER PROGRAM HIGHLIGHTS**

# Housing



130+

residents supported by individual Care Calls



2,330

residents reached with Census information

### Education



1,200+

school-aged students and adult ESL learners



R+

grade average earned by Learning Center students

### Health



4.700+

people enrolled ir health coverage



447,000

pounds of food distributed at Healthy Food Pantries

# Financial Stability



10,000+

tax returns completed January to March



350+

college students navigated financial aid

## Housing

#### **CARE TEAMS**

A small group of mighty volunteers piloted our Care Teams opportunity, providing social and emotional support and help with daily living tasks for senior residents at one of our supportive housing communities.

### **CARE CALLS**

Over 90 volunteers rallied to support 130+ Foundation Communities residents during the COVID-19 crisis, conducting friendly check-ins by phone and mitigating social isolation for participating residents.

### **CIVIC ENGAGEMENT**

We trained 49 Foundation Communities supporters to be Civic Engagement volunteers — supporting voter registration and Census completion. Civic Engagement volunteers have attended community events and have gone door to door at our 20 Travis County communities conducting outreach for the Census to 2,330 residents and 11,059 tax center clients in our 6 tax sites. A total of 19 residents have been registered to vote.

### **HOLIDAY ASSISTANCE PROGRAM**

393 holiday sponsors and a host of holiday drive donors generously fulfilled the wish lists of 476 families who live with us and brought a little more joy to their holiday season.

### **SUPPER CLUBS**

1,091 volunteers gave 5,130 hours to serve 174 supper clubs, providing over 6,500 family-style meals and building community with our residents across 12 Austin properties.

### **WELCOME HOME BASKETS**

53 donors provided 204 welcome home baskets to formerly homeless residents who needed basic household necessities as they moved into their new home at Foundation Communities.

### Health

#### **HEALTH COVERAGE**

159 volunteers gave 3,642 hours and helped over 4,700 people enroll in affordable health coverage, giving them peace of mind for the future.

### **HEALTHY FOOD PANTRIES**

33 volunteers served 721 hours and helped distribute nearly 447,000 pounds of food at our Healthy Food Pantries, including over 170,000 pounds of fresh produce at 11 sites in Austin. 2019 was our first year with volunteers supporting the pantry program and our staff is grateful for your support!

### Education

### **ENGLISH AS A SECOND LANGUAGE**

91 volunteers contributed 2,057 hours of classroom assistance for 300+ adult students enrolled in our English as a Second Language classes, enabling participants to communicate more effectively with their children's teachers, expand their employment opportunities, and navigate daily life with more ease.

### **LEARNING CENTERS**

172 volunteers contributed 5,057 hours to help our 900+ students dream big, succeed in school, and maintain a B+ average by assisting them with their homework and leading fun enrichment activities across 10 Austin Learning Centers.

# Financial Stability

### **COLLEGE HUB**

21 volunteers donated 320 hours and helped nearly 400 students navigate the financial aid process, empowering them to take control of their finances and educational journey.

#### FINANCIAL COACHING

75 volunteers spent 2,569 hours meeting one-on-one with 907 individuals — providing the encouragement to manage a tight budget, reduce debt, and improve credit on their path to financial wellness.

#### MONEY MANAGEMENT

14 volunteers gave 119 hours to teach a series of Money Management courses in savings, debt, and credit for 437 participants.

### **TAX HELP PROGRAM**

576 volunteers helped complete more than 10,000 tax returns between late January and early March generating more than \$22 million in refunds for our tax clients.



