



RENT AND UTILITY ASSISTANCE

Rent and utility assistance *is only available to residents of Foundation Communities housing* who have recently faced a financial emergency or have been struggling to make rent payments due to the COVID-19 pandemic. A financial emergency is a situation that, if not addressed, could jeopardize your housing, health, or employment. Some examples of an emergency are a job loss or a serious illness or injury.

If you are not a Foundation Communities resident and are struggling to pay rent, we can assist with applying to local Emergency Assistance programs such as the City of Austin's Emergency Rent Assistance program.

When applying for Rent or Utility Assistance, you will be asked to:

- Also apply for other sources of rent assistance, such as the City of Austin RENT Program, with help from our staff if needed
- Provide information about your household, income and expenses
- Demonstrate loss of income or increased expenses due to an emergency, such as job loss, illness, or injury
- Outline a plan for future self-sufficiency
- Provide a copy of your most recent utility bill (if applying for utility assistance)

Assistance with Austin Energy electric bills is NOT available if:

- You need help paying the deposit
- You are an employee of Foundation Communities
- You have been charged with meter tampering
- You have received Utility Assistance from Foundation Communities 2 times already in the last 12 months

To apply for rent or utility assistance, schedule an appointment through an on-site staff member, such as a Property Manager, Resident Services Coordinator, Case Manager, or Learning Center Manager, or by calling our Prosper Centers at 737-717-4000.