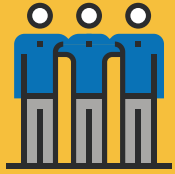




Financial Wellness

2021 IMPACT REPORT



731

Financial Coaching clients

120



Set financial goals

70%



Made progress toward their goals

26

volunteers gave



1,595

hours

Goals Set

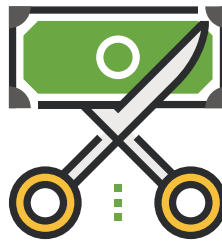
#1

Improving credit



#2

Budgeting



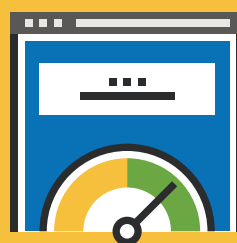
#3

Increasing savings



72

residents in Rent Reporting



78%

established or increased credit scores

During the pandemic, many families lost income and struggled to make rent payments. The Financial Wellness team focused on keeping people in their homes by helping them access financial resources.



"I love Financial Coaching because it's really telling people: you have a goal, let's put a plan together, and then giving them the confidence to say 'I can do this'".

- **Ayanna**, Financial Coach

"I really gained knowledge and a new perspective on how to handle my finances. Plus this service is FREE, I'm happy to take advantage of this service!"

- **Financial Coaching Client**



Thank you to Capital One and the Texas Financial Education Endowment for their support of our Financial Wellness programs.

