



## RENT AND UTILITY ASSISTANCE

Rent and utility assistance *is only available to residents of Foundation Communities housing* who have recently faced a financial emergency and have been struggling to make payments. A financial emergency is a situation that, if not addressed, could jeopardize your housing, health, or employment. Some examples of an emergency are a job loss or a serious illness or injury.

*If you are not a Foundation Communities resident and are struggling to pay rent or utility bills, we can refer you to available funding from community partners in the Austin Metro Area.*

### **When applying for Rent or Utility Assistance, you will be asked to:**

- Provide information about your household, income and expenses
- Demonstrate loss of income or increased expenses due to an emergency, such as job loss, illness, or injury
- Outline a plan for future self-sufficiency
- Provide a copy of your most recent utility bill (*if applying for utility assistance*)

### **Assistance with Austin Energy electric bills is NOT available if:**

- You need help paying the deposit for the account
- You are an employee of Foundation Communities
- You have been charged with meter tampering
- You have received Utility Assistance from Foundation Communities *4 times* already in the last *12 months*

To apply for rent or utility assistance, schedule an appointment through an on-site staff member such as a Resident Services Coordinator or Case Manager or by calling our Prosper Centers at 737-717-4000.