2021 Prosper Programs IMPACT REPORT



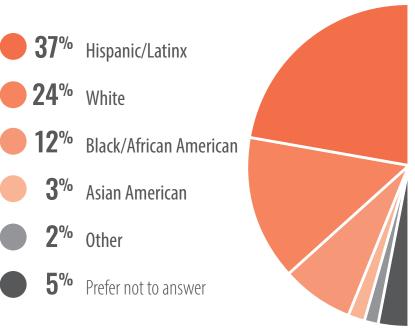
The pandemic continued to impact both our clients and our day-to-day operations in 2021. Through it all, our staff and volunteers responded to the crisis with grace and good will and our community members were patient as we navigated new ways to help them prosper.



388 Volunteers 19,766 Hours of Service

ANNUAL INCOME of Clients Served

RACE of Clients Served



2021 PROSPER PROGRAM IMPACT REPORT



7,426
TAX RETURNS
PREPARED

Earned Income Credit accounted for approximately \$4.2 million of the refund total. The Child Tax Credit accounted for an additional \$4.7 million in refunds.

14.5M IN REFUNDS



■ HEALTH COVERAGE

4,310 PEOPLE ENROLLED IN HEALTH COVERAGE





1,016 STUDENTS UTILIZED



The continued challenges of 2021 impacted students' plans for higher education. Through the **Succeed** program, **120 students** received **personalized monthly support** and persisted or graduated at rates higher than the national average. These **120 students earned 1,062 credits** in 2021 and **19 students graduated**!

(\$)

FINANCIAL WELLNESS

731 FINANCIAL COACHING CLIENTS

120 GOALS





78% ESTABLISHED OF INCREASED THEIR CREDIT SCORES

70% MADE PROGRESS TOWARD THEIR GOALS

358 FC RESIDENTS \$446 K RECEIVED

654 ACCESSED FEDERAL EMERGENCY RENT ASSISTANCE PROGRAM