## 2023 TAX SEASON **IMPACT REPORT**

In its 19th tax season, the Prosper Tax Help program continued to provide free tax return preparation to thousands of community members. During the 2023 tax season, we surpassed an impressive milestone returning more than \$500,000,000 in tax refunds over the last 19 years. Thank you to our dedicated volunteers, generous funders, committed staff, and incredible clients for another great tax season!



TAX SITES RETU	RNS
Prosper Center - North	5,236
Prosper Center - South	4,372
Drop-Off Program	1,201
Wells Branch Recreation Center	924
Southeast Health and Wellness Center	860
Round Rock Serving Center	478
Special Tax Services	327
Self-preparation	288
Cepeda Branch of Austin Public Library	109

**The Earned Income Tax Credit (EITC)** Accounted For

of the Refund Total



The Child Tax Credit (CTC) Accounted For





Clients a Portion of Their Refund

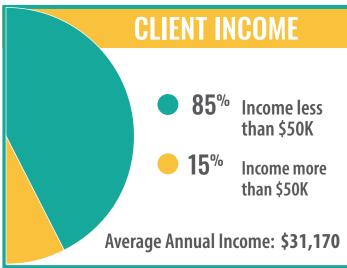




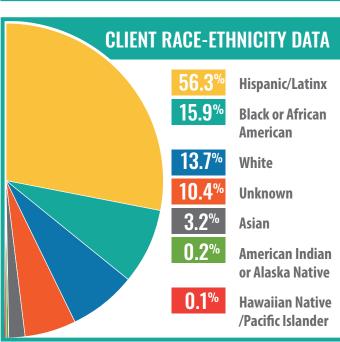
311 Volunteers Dedicated 17,509 Hours of Service



## 2023 TAX SEASON IMPACT REPORT



HOW DID YOU HEAR ABOUT US?		
67.1%	Returning Client	
19.2%	Family/Friend Recommendation	
4.0%	Online/Google Search	
3.6%	3.6% Flyer/Ad/Sign	
3.3%	Community Organization	





Our tax sites served clients from 312 zip codes.

HALF OF OUR CLIENTS LIVED IN **ONE OF THESE TEN ZIP CODES:** 













