

2023 PROSPER PROGRAMS **IMPACT REPORT**

At the Prosper Centers, we envision communities where all people have what they need to thrive. Our commitment remains steadfast in delivering expertise, support, and resources that broaden access and opportunities for Central Texas to prosper. Thank you to our donors, partners, and clients for allowing us to provide these services.

22,703 People Served



THANK YOU

to our volunteers for your steadfast commitment!



458 Volunteers Gave 24,282 Hours of Service

CLIENT ANNUAL INCOME

70% of clients had an annual income of less than **\$50,000**.

The average client income was **\$30,034**.

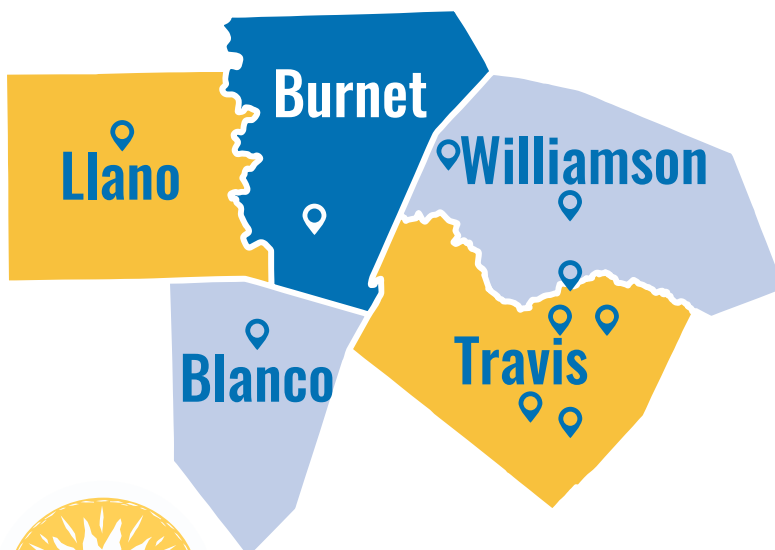
CLIENT RACE-ETHNICITY

- 51% Hispanic/Latinx
- 23% White
- 13% Black
- 5% Asian
- 5% Prefer not to answer
- 3% Other



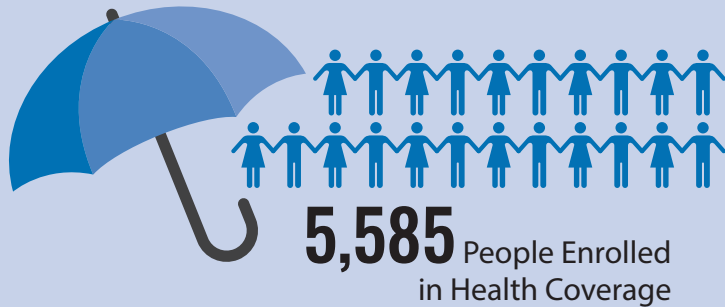
The Prosper Programs provided in-person Tax Help services across 6 locations in **Travis** and **Williamson Counties**, and Health Coverage services at 8 locations in **Blanco, Burnet, Llano, Travis** and **Williamson Counties**.

The Health Coverage and Financial Wellness programs also provided virtual services for those unable to travel.



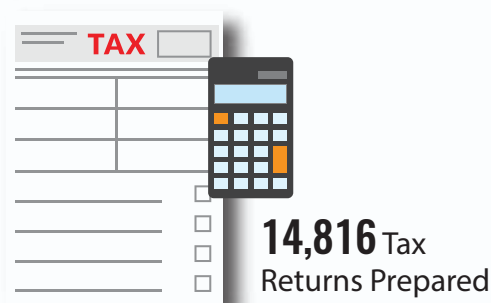
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HEALTH COVERAGE We helped **618** clients submit applications or renewals for Medicaid or CHIP after continuous Medicaid coverage ended on March 31.



"Everyone is so helpful. I wouldn't have health insurance if I didn't get help from Foundation Communities!!"

TAX HELP We prepared **25%** more tax returns than in 2022 – an increase of nearly **3,000** – with our free, high-quality tax filing service.



1,290 Clients Saved
\$2,136,309 of Their Tax Refunds

"It's wonderful, the experience was way better than I expected, they relieved all my fears about the tax process, and answered all my questions, and were extremely kind and helpful!"

FINANCIAL WELLNESS **73%** of clients made incredible progress towards their financial goals, such as savings, debt reduction, budgeting, and improving credit.



260 FC Residents Received **\$243,413** in Emergency Rent and Utility Assistance



620 Financial Coaching Participants



214 FC Residents Participated in Rent Reporting

60% of Rent Reporting Participants Improved Their Credit Scores

"I am so glad that I found these resources because they are super helpful and make me feel like I have to ability to take control of my finances."