

2024 TAX SEASON **IMPACT REPORT**

The Prosper Tax Help program celebrated our 20th year providing free, high-quality tax preparation services this year! This season, we announced an exciting new partnership with Austin Community College and expanded our services to 10 sites in Travis & Williamson counties. Thank you to our volunteers, funders, seasonal and full-time staff, and clients for your continued support of Prosper Tax Help.

We prepared **15,555** tax returns that generated **\$23.1 MILLION** in tax refunds



RETURN PREPARATION

Prosper North:	5,426	Taylor Public Library:	237
Prosper South:	5,008	Round Rock Public Library:	180
Wells Branch Recreation Center:	1,251	Hutto Public Library:	164
Southeast Health and Wellness Center:	819	Operation Liberty Hill:	153
St. John Vianney Catholic Church:	632	Special Tax Services:	355
ACC-Highland ACCelerator:	414	Drop-Off Program:	699
		Self-Preparation:	217

435

Volunteers Dedicated



21,243

Hours of Service



The **Earned Income Tax Credit (EITC)**
Accounted for **\$8.1 MILLION**
of the Refund Total

Average Refund **\$2,102**



1,404 Clients Saved
\$2.2 MILLION
of their Refunds



The **Child Tax Credit (CTC)**
Accounted for an Additional **\$9.7 MILLION**

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CLIENT ANNUAL INCOME

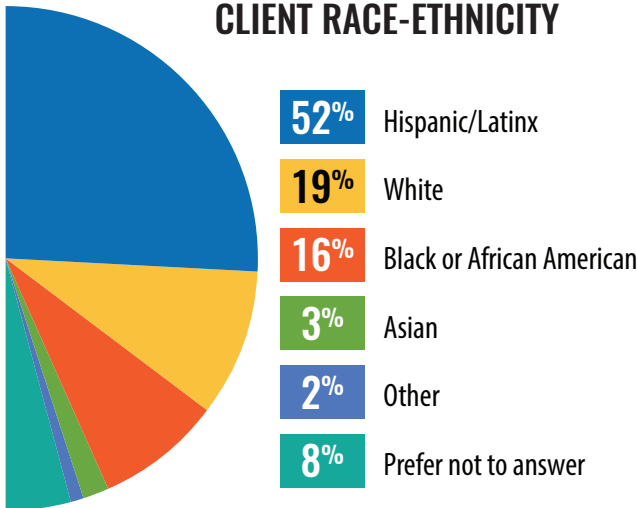
82% of clients had an annual income of less than **\$50,000.**

The average client income was **\$32,434.**

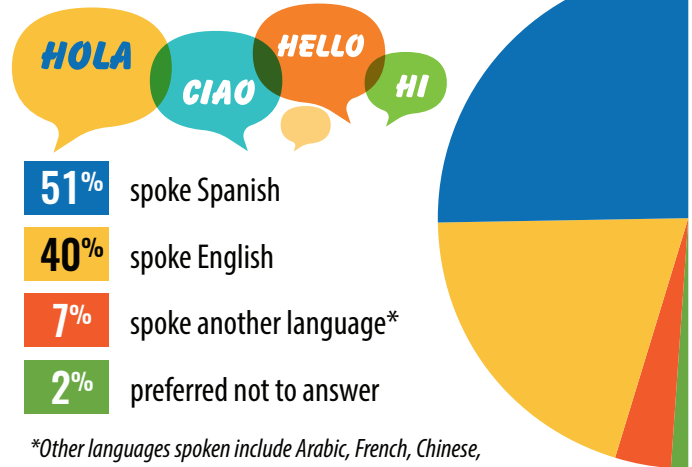
HOW CLIENTS HEARD ABOUT US

Returning Client	68.4%
Family/Friend Recommendation	18.7%
Community Organization	4.2%
Flyer/Ad/Sign	3.1%
Online/Google Search	2.8%

CLIENT RACE-ETHNICITY



LANGUAGES SPOKEN AT HOME



Our tax sites served clients from 190 zip codes.

Nearly 44% of all clients lived in these ten zip codes:

- | | | | |
|--------------|--------------|--------------|--------------|
| 78744 | 78745 | 78724 | 78617 |
| 78753 | 78741 | 78758 | 78640 |
| | 78660 | 78723 | |

The average client was a single, Hispanic 47-year-old female with 1 dependent

