

2023 FINANCIAL WELLNESS **IMPACT REPORT**

In 2023, Prosper Financial Wellness continued to help community members reach their financial goals through our various programming, including the launch of Benefits Assistance, which provides YourTexasBenefits assistance. Thank you to our staff, volunteers, community partners, and generous supporters for helping community members reach their financial goals.



866
total clients served

44 volunteers donated **1,844** hours in 2023

FINANCIAL COACHING

People work one-on-one with financial coaches to work on their credit scores, building up savings, and other financial goals.

620
financial
coaching clients

73% of clients
made progress towards
their financial goals



BENEFITS ASSISTANCE

This program has grown within the challenging context of Medicaid Unwinding, including significant delays and coverage losses for over 2 million Texans.



518
families
served

For those families, we submitted
Medicaid/CHIP applications for **622** people
SNAP/WIC applications for **696** people



*Applications for Texas Healthy Women, TANF, and other benefits were also submitted.

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For Foundation Communities Residents

RENT REPORTING

181

Foundation Communities residents signed up for Rent Reporting

60%

Improved their credit score



EMERGENCY RENT & UTILITY ASSISTANCE

260

Foundation Communities residents received

\$243,413

in emergency funding

\$196,755

in Emergency Rent Assistance

\$46,658

in Austin Energy Utility Assistance

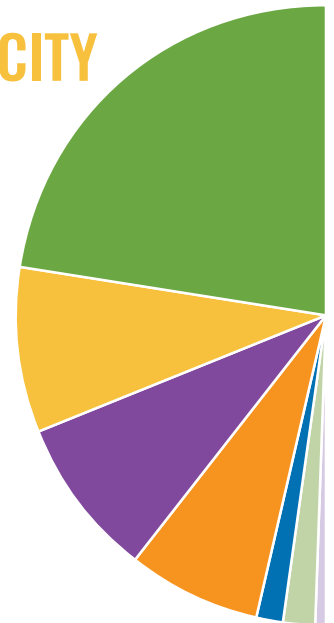
CLIENT ANNUAL INCOME*

93% of clients had an annual income of less than **\$50,000**

Average annual income: **\$22,762**

CLIENT RACE-ETHNICITY

- 46%** Hispanic/Latinx
- 17%** White
- 14%** African American
- 3%** Asian
- 3%** Other
- 1%** Two or More
- 17%** Unknown



*Client income of those who reported it

WHAT ARE CLIENTS SAYING?

“[Financial Coaching] was a big help on reaching our immediate goal of getting our budget on track.”

— Financial Coaching Client

“I enjoyed my experience and look forward to reaching my financial goals.”

— Financial Coaching Client



Thank you to Capital One, the Texas Financial Education Endowment and the Texas Department of Savings and Mortgage Lending for their support of our Financial Wellness program.

