

Foundation Communities Rent Assistance FAQ

FC Rent Assistance is *not guaranteed*, even for those who qualify. We receive more requests every month than we have funds to fulfill them. Please continue to look for ways to pay rent.

Who qualifies?

- Household has not received assistance from FC in the last 12 months
- Household has not received assistance from FC more than three times since August 2021
- If the household has received assistance from FC in the past, they must have attended three financial coaching or case management sessions since they last received assistance
- Household is in good standing with the leasing office
- Household experienced a financial emergency in the last 60 days that impacted the ability to pay rent and has documentation of the emergency or hardship.

Who is *not* eligible for rental assistance?

- Households with an eviction filed against them
- Households with high arrears that cannot be met by rental assistance and their available funds
- Households that have not met with a financial coach or case manager since they last received assistance from FC
- FC employees are not eligible for rent assistance

When can I apply?

Applications for rent assistance will be accepted for about two weeks at the beginning of each month. Applications for the current or following month will be accepted during that time (for example, applications for January or February rent assistance will be accepted in the first two weeks of January). The exact dates vary by month.

How much assistance can I get?

You can get up to one month's rent, or your portion of rent if you receive a subsidy. You can also get help with your water bill for the amount of the bill up to the value of one month's rent. Getting help with a water bill counts toward assistance limits.

What documentation do I need to provide?

Documentation must be official to the extent possible and be dated within the last 60 days. Electronic copies and photos of documents are acceptable.

- *Official Documentation:* Pay Stubs, letters from a doctor, copies of bills, or other proof of increased expenses or lost income that coincides with the reason you are seeking assistance.
- *3rd Party Attestation:* Property manager, case manager, or other service provider attesting to the reasons why you are seeking assistance.

What if I can't get documentation of my emergency?

We will work with you to obtain documentation and accept self-attestation if it is not possible to obtain official documentation or 3rd party attestation.

What if I'm not eligible or funds are not available?

Our Financial Case Manager can work with you to provide case management or refer to the Rent Relief Loan or other resources.

Please contact us if you have more questions or to apply.

Call the Prosper Centers at 737-717-4000 or email our Financial Case Manager at assistance@foundcom.org