

2025 TAX SEASON **IMPACT REPORT**

During our 21st tax season, Prosper Tax Help continued to provide free tax return preparation to thousands of community members. This year also marked the 50th anniversary of the Earned Income Tax Credit, a key support for working families that many of our clients benefit from. Thank you to our dedicated volunteers, generous funders, committed staff, and incredible clients for making it another successful season!

We prepared **16,478** tax returns that generated **\$24.9 MILLION** in tax refunds



RETURN PREPARATION

Prosper North:	5,964	Operation Liberty Hill:	220
Prosper South:	5,417	Taylor Public Library:	193
Wells Branch Recreation Center:	1,439	Hutto Public Library:	146
Southeast Health and Wellness Center:	672	Special Tax Services:	290
Round Rock Public Library:	621	Self-Prep:	479
ACC-Highland ACCelerator:	368	Drop-Off:	669

445

Volunteers Dedicated



22,166

Hours of Service
That's 2.5 Years!



The Earned Income Tax Credit (EITC)
accounted for **\$9.6 MILLION**
of the refund total

1,736 clients put



\$3.6 MILLION
in their savings



The Child Tax Credit (CTC)
accounted for an additional **\$10.1 MILLION**

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CLIENT ANNUAL INCOME

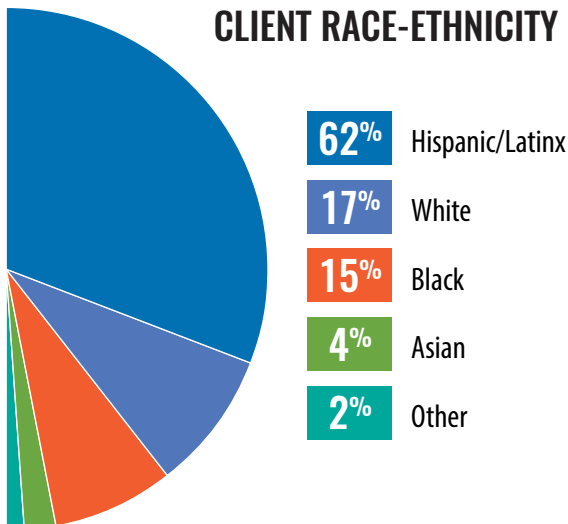
81% of clients had an annual income of less than **\$50,000.**

The average client income was **\$32,677.**

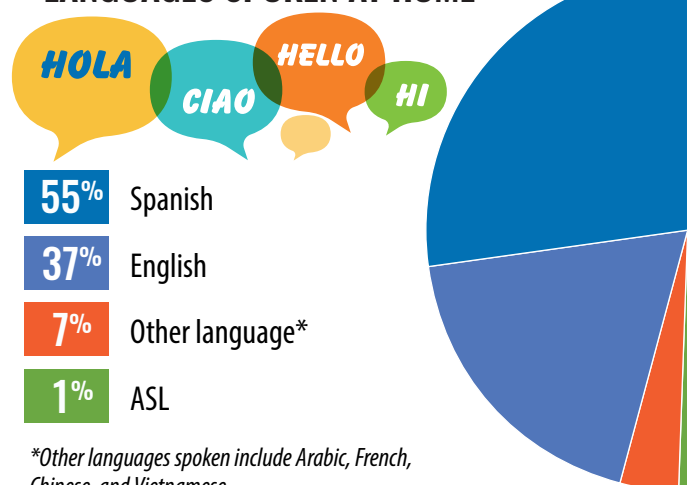
HOW CLIENTS HEARD ABOUT US

Returning Client	69%
Family/Friend Recommendation	20%
Community Organization	3%
Online/Google Search	3%
Flyer/Ad/Sign/Text	2%
Austin Community College	1%
All Other	3%

CLIENT RACE-ETHNICITY



LANGUAGES SPOKEN AT HOME



Our tax sites served clients from 270 zip codes.

Nearly 44% of all clients lived in these ten zip codes:

78744 78745 78724 78653
78741 78753 78723 78758
78660 78617

The average client was a **Single, Hispanic 46-year-old female with one dependent**

