

# 2025 PROSPER PROGRAMS **IMPACT REPORT**

At the Prosper Centers, we envision a community where all people have what they need to thrive. Our commitment remains steadfast in delivering expertise, support, and resources that broaden access and opportunities for Central Texas to prosper. Thank you to our donors, partners, and clients for allowing us to provide these services.

## 22,098 People Served



## THANK YOU

to our volunteers for your steadfast commitment!



687 Volunteers Gave  
**29,910** Hours of Service  
That's 3 1/2 Years!

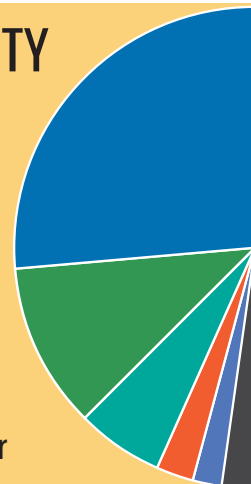
### CLIENT ANNUAL INCOME

**83%** of clients had an annual income of less than **\$50K**.

The average client had an income of **\$30,983**.

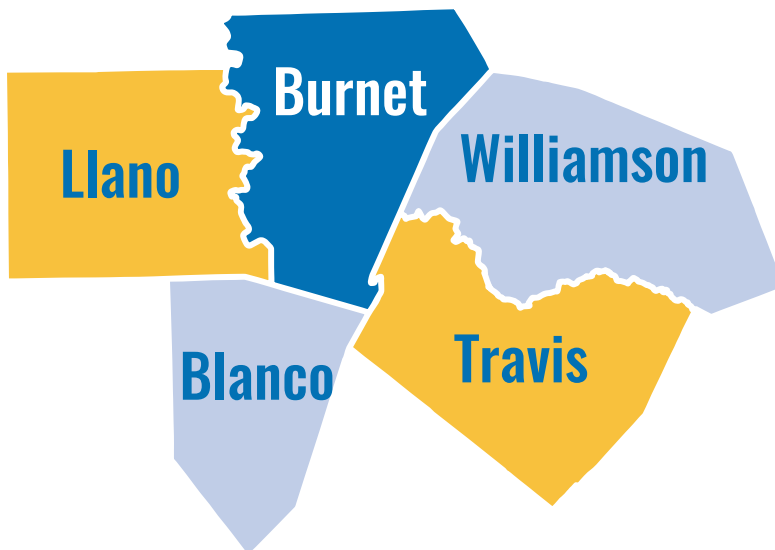
### CLIENT RACE-ETHNICITY

- 53% Hispanic
- 22% White
- 12% Black
- 5% Other
- 4% Asian
- 4% Prefer not to answer



The Prosper Programs provided in-person **Tax Help services at 10 locations** across **Travis** and **Williamson Counties**, and **Health Coverage services at 11 locations** across **Blanco, Burnet, Llano, Travis and Williamson Counties**.

The Health Coverage and Financial Wellness programs also provided virtual services for those unable to travel.



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## HEALTH COVERAGE

Of all the people we helped qualify for a plan, 1 in 4 pay less than \$25 a month for coverage.



**4,670** people enrolled in health coverage



Additionally, **1,531** people applied for Medicaid/CHIP



**\$34,124,567** financial assistance secured via premium tax credits

*"Staff was very knowledgeable and helpful, and took the time needed to help me get up to speed and make an informed choice."*

## TAX HELP

We prepared 5% more tax returns than in 2024 – an increase of over 750 returns – with our free, high-quality tax service.



**17,385** tax returns prepared



**\$25,733,366** total refunds secured

**2,243** clients put **\$4,559,307** of their tax refunds into savings accounts

*"Everyone who helped me with my taxes was patient and answered my questions. I appreciate being part of the process and understanding."*

## FINANCIAL WELLNESS

6 out of 10 Financial Coaching clients made progress towards their financial goals, such as savings, debt reduction, budgeting, and improving credit.



**289** FC residents received **\$258,881** in emergency rent and utility assistance



**1,255** Clients applied for SNAP



**422** Financial Coaching participants



**573** FC residents participated in rent reporting

*"My coach is wonderful! She always helps me get my finances back on track."*