

# 2026 TAX SEASON **IMPACT REPORT**

During our 22nd tax season, Prosper Tax Help continued providing free tax return preparation to thousands of community members. As families continued to navigate rising costs and financial pressure, access to free tax preparation and valuable tax credits remained essential for many households. Thank you to our dedicated volunteers, generous funders, committed staff, and incredible clients for making another successful season possible!

We prepared **15,650** tax returns that generated **\$25.8 MILLION** in tax refunds



## RETURN PREPARATION

|                                       |       |                           |     |
|---------------------------------------|-------|---------------------------|-----|
| Prosper North:                        | 5,662 | ACC-Highland ACCelerator: | 275 |
| Prosper South:                        | 4,977 | Operation Liberty Hill:   | 197 |
| Wells Branch Recreation Center:       | 1,404 | Taylor Public Library:    | 180 |
| Round Rock Public Library:            | 751   | Hutto Public Library:     | 111 |
| Southeast Health and Wellness Center: | 728   | Special Tax Services:     | 293 |
| Drop-Off Program:                     | 700   | Self-Prep:                | 372 |

# 474

Volunteers Dedicated



# 22,090

Hours of Service  
That's 2.5 Years!



The Earned Income Tax Credit (EITC) accounted for **\$9.4 MILLION** of the refund total



**1,800** Clients put **\$3.4 MILLION** in their savings



The Child Tax Credit (CTC) accounted for an additional **\$9.1 MILLION**

# 2026 TAX SEASON **IMPACT REPORT**

## CLIENT ANNUAL INCOME

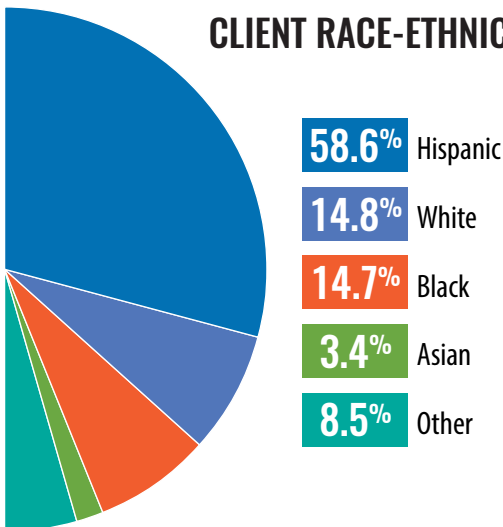
**79%** of clients had an annual income of less than **\$50,000.**

The average client income was **\$33,895.**

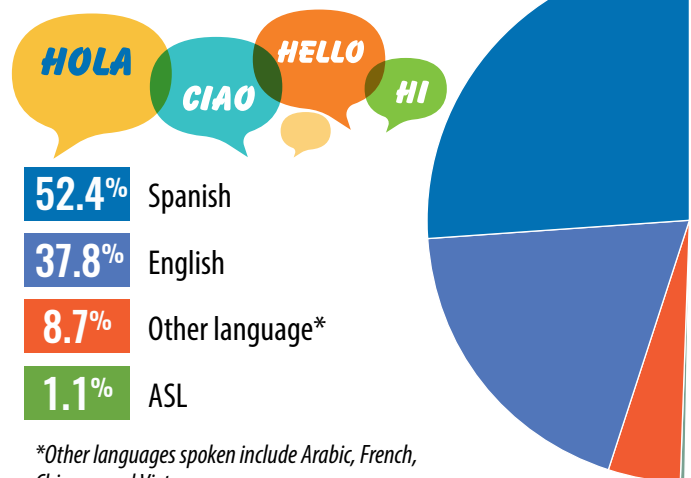
## HOW CLIENTS HEARD ABOUT US

|                              |              |
|------------------------------|--------------|
| Returning Client             | <b>71.6%</b> |
| Family/Friend Recommendation | <b>17.9%</b> |
| Online/Google Search         | <b>2.6%</b>  |
| Community Organization       | <b>2.3%</b>  |
| Flyer/Ad/Sign/Text           | <b>1.9%</b>  |
| Austin Community College     | <b>1.6%</b>  |
| All Other                    | <b>2.1%</b>  |

## CLIENT RACE-ETHNICITY



## LANGUAGES SPOKEN AT HOME



Our tax sites served clients from 253 zip codes.

**Nearly 44% of all clients lived in these ten zip codes:**

78744    78745    78724    78758  
 78741    78660    78653    78748  
 78753    78723

The average client was a **Single, Hispanic 47-year-old female with one dependent**

